
We use cookies to deliver our services and to show you ads based on your interests. By using our website, you agree to the use of cookies as described in our Privacy Policy.

PRIVACY POLICY

MEGAPOWER LEGRAND (M) SDN BHD (544761-T) (collectively, 'LEGRAND' or 'we' or 'us') know you care about how your Personal Data (defined below) is used and shared. We appreciate the trust that you have in us and are committed to safeguarding your Personal Data. This Privacy Policy describes how we collect and process your Personal Data when we supply our products /services to you (collectively referred to as "Services") and when you access to our Platform (defined below).

DEFINITION:-

For the purpose of understanding our Privacy Policy, the following terms shall mean:-

"Applicable Law" - Personal Data Protection Act 2010 and its subsidiary legislations and regulations as amended from time to time;

"Personal Data" - any data, whether true or not, which is (a) about an individual who can be identified (i) from that data; or (ii) from that data and other information to which we have or are likely to have access and would include data in our records as may be updated from time to time, or (b) defined as "personal data" or "personal information" under any Applicable Law.

"Platform" - collectively LEGRAND's Website, Social Media and Mobile App, and any other websites or applications which we may own or operate from time to time;

"Social Media" - LEGRAND's pages and accounts on third party social media platforms including but not limited to Facebook; and

"Website" - LEGRAND's website accessed at the following address <http://www.legrand.com.my/home/>

1. PERSONAL DATA

Personal Data includes:

- a) Name
- b) Identity card/ birth certificate/ passport details
- c) Contact details (including telephone number and email address)
- d) Residential address
- e) Date of birth
- f) Gender
- g) Nationality
- h) Race
- i) Marital status
- j) Education background
- k) Occupation
- l) Income level
- m) Name of school currently attending (students only)
- n) Parent's name (for student card applicants below the age of 16)
- o) Personal opinions from feedback and response to survey
- p) Transaction data, such as details about payments to and from you, and other details of products and services that you have purchased from us;
- q) Technical data, such as internet protocol (IP) address, your login data, browser type and version, time zone setting and location, browser plug-in types and versions, operating system and platform, and other technology on the devices you use to access the Platform;

- r) Profile data, such as your username and password, purchases or orders made by you, your interests, preferences, feedback and survey responses;
- s) Usage data, such as information on how you use the Platform, products and services; and
- t) Marketing and communications data, such as your preferences in receiving marketing from us and our third parties and your communication preferences.

And other personally identifiable information which you have provided to us in any forms that you have submitted to us or through your interaction with us.

2. COLLECTION OF PERSONAL DATA

We collect Personal Data from you when: -

- a) You register to become our user;
- b) You register an account on the Platform;
- c) You subscribe to our newsletter or any product notifications;
- d) You browse our products and services or otherwise interact with our Platform;
- e) You accept our cookies on your device;
- f) You interact with us via our Platforms, emails, telephone calls, letters, or face-to-face meetings, private messaging us on our Social Media;
- g) You interact with us on Social Media, such as liking and/or commenting our posts;
- h) You participate in our promotion events, competition or survey;
- i) Our third-party analytics and other service providers provide your Personal Data to us; and
- j) You click “Yes” on our policy pop up or any web form referring to this Privacy Policy on our Platform;
- k) When you voluntarily submit your Personal Data to us for any reason.

3. PURPOSES FOR THE COLLECTION, USE AND DISCLOSURE OF YOUR PERSONAL DATA

We may use and disclose your Personal Data for purposes below: -

- a) Maintenance of your user account;
- b) Process your order;
- c) Collection and refund of payment;
- d) Delivery of the products or services purchased;
- e) Communicate with you;
- f) Personalise and improve your purchasing experience at the Platform;
- g) Process your applications or participations in our promotional events or customer surveys;
- h) Market and customer research, analysis or tracking;
- i) Manage the administrative and business operations;
- j) Any specific purpose in relation to a particular product or service, which may be communicated to you separately; and
- k) When required by law.

(collectively, the “Purposes”)

We may also use your Personal Data for other purposes which are reasonably related to the Purposes. The disclosure of your Personal Data may involve the transfer of your Personal Data to places outside of Malaysia, and by providing us your Personal Data you agree to such a transfer where it is required.

Subject to having your consent in accordance with Applicable Law, we may also use your Personal Data for delivery of our marketing/promotional materials to you.

If you do not wish to receive such marketing/promotional materials, you may opt out of receiving these marketing materials at any time by calling our membership hotline, emailing us or selecting the unsubscribe link at the bottom of the emails sent to you. Our contact information is summarized in the 'Contact information' section below. We do not sell your

personal information to any third party.

Use of social plugins

Our Platform may use social plugins of the provider which include but are not limited to the following:-

- Facebook (Operator: Facebook Inc., 1601 S. California Ave, Palo Alto, CA 94304, USA)
- Twitter (Operator: Twitter Inc., 795 Folsom St., Suite 600, San Francisco, CA 94107, USA)
- LinkedIn (Operator: LinkedIn Ireland Unlimited Company, Wilton Place, Dublin 2, Ireland)
- Google+ (Operator: Google Inc., 1600 Amphitheatre Parkway, Mountain View, CA 94043, USA)
- Pinterest: (Operator: Pinterest Inc., 651 Brannan Street, San Francisco, CA 94103, USA)
- Instagram (Operator: Instagram LLC, 1601 Willow Rd, Menlo Park CA 94025, USA)

These plugins normally record standard data relating to you and transfer the data to the server of the respective provider. You can find more detailed information concerning the scope, type and purpose of the data processing and your rights and settings options in order to protect your private sphere in the data protection notices of the respective provider. This can be accessed via the following addresses:

- Facebook: <https://www.facebook.com/privacy/explanation>
- Twitter: <https://twitter.com/en/privacy>
- LinkedIn: www.linkedin.com/legal/privacy-policy/
- Google+: <https://policies.google.com/privacy?hl=en-DE>
- Pinterest: <https://policy.pinterest.com/en-gb/privacy-policy>
- Instagram: help.instagram.com/155833707900388

How are cookies used on this website?

When you visit our Platform, cookies are saved on your device. Cookies are small text files which, assigned to the browser you used, are saved on your device/hard drive and by means of which the party which sets the cookie can receive certain information. The purpose of cookies is to make our Platform more user friendly and more effective as a whole. We also use cookies in order to be able to identify you during subsequent visits. Our Platform may use the following types of cookies, the scope and functions of which will be explained below.

Transient cookies	These cookies are automatically deleted once you close the browser. These include the session cookies in particular. These save a so-called session ID, by means of which various requests of your browser can be assigned to the session. By means of this process, your computer can be recognised once again if you return to our Platform. The session cookies are deleted when you log out or close the browser.
Persistent cookies	These cookies are automatically deleted after a prescribed period of time, which can vary depending on the cookie. You can delete the cookies in the security settings of your browser at any time.
Flash cookies	The flash cookies which are used are not recorded by your browser, rather by your flash plugin. These objects save the necessary data regardless of the browser which you use and do not have an automatic expiry date. Should you not wish the processing of the flash cookies to take place, you need to install a corresponding add on. We would also recommend that you regularly delete your cookies and browser history manually.

You can configure your device/browser setting in accordance with your wishes and you can, for example, reject the acceptance of third-party cookies or all cookies. However, we wish to point out that in such a case, you may not be able to use all functions of the Platform.

Analysis

For the analysis and optimisation of our Platform, we may also use various services which include but are not limited to services that are set out below.

Google Analytics

We use Google Analytics, a web analysis service of Google Inc in our Platform. Google Analytics uses cookies, which enable an analysis of the use of the website by you. The information concerning your use of this website which is generated by the cookie is, as a rule, transferred to a Google server in the USA and saved there. Google will use this information to evaluate your use of the website, to compile reports about the website activities and to provide further services to the website operator connected to the use of the website and the use of the Internet. You can find more detailed information concerning the terms and conditions of use and data protection at <https://www.google.com/analytics/terms/gb.html> and <https://policies.google.com/?hl=en-GB>. You can prevent the saving of cookies by setting your device software accordingly. However, we wish to point out that in such a case, you may not be able to fully use all functions of the Platform. In addition, you can prevent the recording of the data which is generated by the cookie and which relates to your use of the Platform (including your IP address) by Google, as well as the processing of this data by Google by downloading and installing the browser plugin which is available via the following link: <https://tools.google.com/dlpage/gaoptout?hl=en-GB>. Opt out cookies prevent the future recording of your data when you visit the Platform.

Cookies for marketing purposes

We may also use cookies for marketing purposes, in order to target our users with advertising which is tailored to their interests. This information can also be shared with third parties, such as ad-networks. You can prevent the setting of cookies in your browser settings:

DoubleClick

We may use DoubleClick, a service of Google Inc. DoubleClick uses cookies in order to display user-based adverts and to collect anonymous information about you. The cookies recognise which advert has already been displayed in your browser and whether you have accessed a website via a displayed advert. Should you not wish this to take place, you can prevent the saving of the cookie via your browser settings.

Google AdWords and conversion tracking

We may also use Google AdWords adverts and use conversion tracking and the Google Tag Manager within the framework of this, for the purpose of personalised online advertising which is tailored to interests and location. You can prevent the saving of the cookie via your browser settings.

Google Dynamic Remarketing

We may use the dynamic remarketing function of Google AdWords, a service provided by Google Inc. The technology enables us to display automatically created, target group orientated advertising after your visit to our website. The adverts relate to the products and services which you clicked on last time you visited our website. In order to create interest-based adverts, Google uses cookies. Should you not wish to receive user-based advertising from Google, you can de-activate the display of adverts with the assistance of the advertising settings of Google. Further information concerning the use of cookies by Google can be found in the Google Privacy Policy.

Facebook Custom Audiences

Custom Audience Pixel, a service of Facebook Inc., We may use Custom Audience pixels in order to record information concerning the way in which visitors use our website. This pixel records and provides Facebook with information concerning the browser setting of the user, a hashed version of the Facebook ID and the URL which is being visited. Each Facebook user thus possesses a clear and device-independent Facebook ID, whereby it is possible to address the user via more than one device on the social network Facebook and to recognise him or her, so that we can target our visitors again for advertising purposes by means of Facebook adverts. Further information concerning Facebook and its private sphere settings above and beyond the details set out can be found in the Data Policy and the Terms of Service of Facebook Inc.

We may also engage third-party service providers to assist us in reaching out to you. In doing so, we may disclose your Personal Data to these service providers on a need-to-know basis. Access to your Personal Data will only be provided to them for the purpose of performing such functions. We will require these third-party service providers to ensure that the Personal Data

disclosed to them are kept confidential and secured. When required by law, we may disclose your Personal Data to the authorities when requested.

4. SECURITY OF YOUR PERSONAL DATA

We have introduced appropriate measures to safeguard your Personal Data from unauthorised access, use, disclosure or similar risks by restricting access to your Personal Data to individuals who require access. If you believe that your privacy has been breached by LEGRAND, please contact our Customer Service Team using the contact details provided below. You should be aware, however, that no method of transmission over the internet or method of electronic storage is completely secure. While security cannot be guaranteed, we strive to protect the security of your information and are constantly reviewing and enhancing our information security measures.

Your password is the key to your account. Please do not share your password to anyone. If you do share your password with others, you will be responsible for all actions taken in the name of your account and the consequences. If you lose control of your password, you may lose substantial control over your personal data and other data submitted to us. You could also be subject to legally binding actions taken on your behalf. Therefore, if your password has been compromised for any reason or if you have grounds to believe that your password has been compromised, you should immediately contact us and change your password. You are reminded to log out of your account and close the browser when you are finished with using a shared computer.

5. RETENTION OF PERSONAL DATA

We will only retain your Personal Data for as long as we are either required to by law or as is relevant for the purposes for which it was collected. We will cease to retain your Personal Data, or remove the means by which the data can be associated with you, as soon as it is reasonable to assume that such retention no longer serves the purposes for which the personal data was collected, and is no longer necessary for any legal or business purpose.

6. WITHDRAWAL OF CONSENT, ACCESS AND CORRECTION OF YOUR PERSONAL DATA

You can withdraw your consent or obtain access and make corrections to the Personal Data that you have provided us. If you would like to withdraw your consent to any use of your Personal Data as set out in this Privacy Policy, please write in to our Customer Service Team. Contact details of our Customer Service Team are provided below.

Please be aware that once we receive confirmation that you wish to withdraw your consent for marketing or promotional materials/communication, it may take up to thirty (30) working days for your withdrawal to be reflected in our systems. In the meantime, you may still receive marketing or promotional materials/communication from us. Please note that even if you withdraw your consent for the receipt of marketing or promotional materials, we may still contact you for other purposes in relation to the products and Services that you hold or have subscribed to with us.

If you would like to obtain access and make corrections to your Personal Data records, please contact us in writing as follows: -

Customer Service Team
Megapower Legrand (M) Sdn Bhd
Lot 1888, Jalan KBP 7,
Kawasan Perindustrian Balakong,
43300 Seri Kembangan,
Selangor Darul Ehsan, Malaysia
Phone: +(60)3 8962 3333; Fax: +(60) 3 8962 3388
or through email at enquiries@megapowerlegrand.com.my

Please note that if your Personal Data has been provided to us by a third party (e.g. a referrer), you should contact that organisation or individual to make such queries, complaints, and access and correction requests to us on your behalf.

If you withdraw your consent to any or all use of your Personal Data, depending on the nature of your request, we may not be in a position to continue to provide the products and Services to you or administer any contractual relationship that is already in place, which in turn may result in the termination of any agreements that you have with us.

7. AMENDMENTS OF LEGRAND PRIVACY POLICY

We may amend/vary/revise this privacy policy from time to time and make available the updated policy on the Platform. Kindly be advised that you check this Policy regularly.

8. IN THE EVENT OF DISCREPANCIES OR INCONSISTENCIES BETWEEN ENGLISH LANGUAGE VERSION AND MALAY VERSION OF THIS PRIVACY POLICY, THE ENGLISH LANGUAGE VERSION SHALL PREVAIL.